O/o. CS & CGM (Legal) Corporate Office Bharat Sanchar Bhawan 2nd Floor, Ph/Fax: 011-2335 3395, 2335 3389



भारत संचार निगम लिमिटेड

BHARAT SANCHAR NIGAM LIMITED (A Govt. of India Enterprise)

То

Dated: 06th January, 2021

The Manager, Corporate Relationship Department, Bombay Stock Exchange Limited, Phiroze Jeejeebbhoy Towers Dalal Street, Mumbai-400001

BSE Scrip Code- 960039

Sub: Statement of Investor Complaints for the Quarter ended 31.12.2020 under Regulation 13(3) of the SEBI (Listing Obligation and Disclosure Requirement) Regulations, 2015.

Dear Sir,

Pursuant to Regulation 13(3) of the SEBI (Listing Obligation and Disclosure Requirement) Regulations, 2015, listed entity shall file on a quarterly basis, within twenty one days from the end of each quarter, a statement giving the number of investor complaints pending at the beginning of the quarter, those received during the quarter, disposed of during the quarter and those remaining unresolved at the end of the quarter. The Quarterly Report on the Investors Complaints of Bharat Sanchar Nigam Limited for the Quarter ended on 31st December, 2020 is furnished hereunder:

SI. No	Particulars	No. of Complaints
1	Investors Complaints Pending at the beginning of the quarter	0
2	Investor Complaints Received during the Quarter	0
3	Investor Complaints Disposed off during the Quarter	0
4	Investor Complaints Remaining unresolved at the end of the Quarter	0

Kindly take the same in your records and acknowledge the receipt

Thanking you

Yours faithfully For BHARAT SANCHAR NIGAM LIMITED

Company Secretary & CGM (L)

Regd. & Corporate Office: Bharat Sanchar Bhavan, H. C. Mathur Lane, Janpath, New Delhi-110001 Corporate Identity Number (CIN): U74899DL2000GOI107739 www.bsnl.co.in